



Montoursville Area FCU  
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## **Important Changes Coming November 4<sup>th</sup>, 2024**

Montoursville Area Federal Credit Union will be upgrading to a new core system in the beginning of November. We are making every effort on our end for this upgrade to go as smoothly as possible. If at any time you have questions or problems, please feel free to give us a call at (570) 368-7401.

### **The following dates are very important.**

Thursday, October 31<sup>st</sup> will be the final day on our current core system.

**Friday, November 1<sup>st</sup> the credit union will be CLOSED and NO transactions will be posted.**

Online banking via Virtual Branch Next will be **UNAVAILABLE** from 5 p.m. October 31<sup>st</sup> through 9:00 a.m. November 4<sup>th</sup>.

Monday morning November 4<sup>th</sup> will be the first day using our new core system.

Please understand that this change may cause delays when coming into the credit union as we transition and get used to the new ways of processing your transactions.

New items coming your way include; online loan applications, check images via online banking, e-notices and stay tuned for a mobile banking app in the near future.

Going forward, your printed statements will be mailed directly from our core processor individually for each family member each month and/or quarter. If you do not use your printed statements on a regular basis, feel free to contact the credit union to discuss the option to no longer receive paper statements in the mail. We are able to print any past statements you may need.

We are always here to help you,

Karen and Christy